

CITY OF TRAIL - TRAIL MEMORIAL CENTRE

Arena User Guidelines and Expectations

REVISED - OCTOBER 2020

Please note the Trail Memorial Centre is not open to the general public. Entry is limited to those who have booked the facility or who are participating in a program.

ARENA USERS

ENTERING AND EXITING THE ICE FACILITIES

- All ice users will be required to enter and exit the facility through the **lower concourse** doors at the back of the arena. Exiting or entering via the Victoria Street doors is prohibited for anyone associated with ice usage other than in the event of an emergency.
- Staff will unlock the doors 10 minutes before a user's designated booking time and lock the doors 5 minutes after the booking commences.
- Each user group will designate a volunteer to remain at the entrance to allow anyone arriving late access to the facility as the group feels is necessary. Appointing a COVID-19 ambassador is recommended.
- At no point should the doors to the facility be propped open for any other reason.
- Anyone who is unwell or who has COVID-19 related symptoms should not enter the facility.
- All who enter the facility are asked to use the hand sanitizer at the entry.
- Users are to promptly exit the facility at the end of the ice time. Please do not linger as it delays others coming into the building.
- Access to any other part of the facility is not permitted.

USAGE REQUIREMENTS

- Physical distancing requirement of 2m is to be maintained all times in the facility except on the field of play (ice surface, players benches, penalty box). Players from the same cohort **must** also follow this same requirement. Help keep the facility open by doing your part!
- If physical distancing cannot be maintained outside of the field of play, even with those from the same cohort, masks are to be worn in any shared space (ie. Dressing rooms, hallways, etc)
- Players are to come dressed ready to play. An area will be designated to put skates on the lower concourse. Showers will be unavailable.
- Users will be required to develop COVID-19 Safety Plans that adhere to all Safe Return to Play guidelines established by viaSport and their associated Provincial Sport Organization. Contract agreements will outline all other COVID-19 requirements as required by the Public Health Office.
- Equipment and water bottles should not be shared.
- **Spectators** - Spectators are to be discouraged. Only those required to stay in the facility (ie. A parent) are permitted and only if space and occupancy numbers allow.

- **Main Ice Users** – a designated area for those that must remain in the building will be identified in the stands and can be accessed by the upper concourse. Waiting in the lower concourse is not permitted.
- **Kids Rink Users** – space for those that must stay in the building is extremely limited and where possible no spectators should be allowed. Please note that having people wait in the lower concourse area is not permitted. Kids Rink users are not allowed access to the Main Arena stands.
- Contract holders are responsible for ensuring anyone associated with their activity abides by physical distancing requirements and all other safety protocols for the building.
- There will be a 30 minute break between user groups where the ice will be cleaned and all patrons will exit the facility before the next user group gains access.
- No spitting anywhere in the facility or on the ice.

OCCUPANCY

- Occupancy is determined by guidelines established through the BC Recreation & Parks Association and BC Hockey. Please note occupancy may change based on the activities that are occurring on the ice.
- **Main Ice Users:** For cohort play, no more than 50 people total are permitted. This includes all people associated with your activity (players, coaches, volunteers, parents etc). Groups need to consider all safety measures and other space limitations when considering the number of people they can accept for cohort play. For non-cohort use, the ice capacity (including benches) is a total of 22 people.
- **Kids Rink:** For cohort play, no more than 25 people are permitted. This includes all people associated with your activity (players, coaches, volunteers, parents etc). Groups need to consider all safety measures and other space limitations when considering the number of people that can accept for cohort play. For non-cohort use, the ice capacity (including benches) is a total of 15 people.
- **Benches:** For cohort play, benches can be used without physical distancing in place. For non-cohort use, Main arena bench capacity is 5 people per players bench. Kids Rink is 3/4 people.
- **Dressing Rooms:** when/if available, occupancy will be posted on the doors of each room. Groups will be expected to self manage to ensure these numbers are maintained at all times or require that all participants are wearing masks in these spaces as part of their Safety Plans. The facility cannot guarantee how much space will be available for anyone group so groups should come prepared accordingly. Showers will remain unavailable for the foreseeable future and players are expected to come dressed to play and use these spaces purely to put skates on.
- **Lower Concourse:** approximately 20 people pending on the activity that is occurring and at the sole discretion of the City.
- Combined on ice and bleacher seating occupancy must not exceed 50 people. User group is responsible for ensuring strict adherence to this expectation.

CLEANING & HAND HYGIENE

- Facility cleaning will be as per the standard practice for the facility.

- High touch points will be cleaned twice a day (ie. Door knobs, crash bars, faucets etc).
- Common spaces will be cleaned periodically throughout the day.
- Patrons should ensure hand hygiene practices are followed before and after facility use and should avoid touching their face with their hands.

INTERACTION WITH STAFF

- Public will be required to maintain social distancing with staff and each other when visiting the Trail Memorial Centre.
- Disrespectful behaviour toward staff and/or other patrons will not be tolerated and could result in facility use privileges being revoked.

RESOURCES:

- Trail Memorial Centre COVID-19 Safety Plan <https://www.trail.ca/en/live/COVID-19-Updates.asp>
- viaSport Return to Play Guidelines (Aug 2020) <https://www.viasport.ca/return-sport>
- BC Hockey <https://www.bchockey.net/>

**BOOKING PERMITS MAY BE REVOKED FOR GROUPS
NOT RESPECTING THE ARENA USER GUIDELINES.**